



THE BATH PRIORY

HOTEL RESTAURANT SPA

A Guide to Spa Etiquette

Visiting the Garden Spa

When arriving at the Garden Spa we ask that you sign in at the main Reception. Please inform us if you have a medical condition.

As the Spa provides a relaxing and tranquil environment, we request that mobile phones are not used. The Bath Priory Hotel and Spa also operates a no smoking policy.

Towels and robes are provided with our compliments and it is customary to wear swimwear at all times and bathrobes in public areas. Poolside shoes are also provided for your comfort. A water dispenser is available and tea, coffee, mineral water and juice can be purchased from the Spa Reception.

Visiting the Treatment Suites

We recommend that treatments are booked in advance to avoid disappointment. We ask that you arrive at the Treatment Reception at least 10 minutes prior to your appointment. All treatment timings allow for your consultation and relaxation. Guests are required to complete a short, confidential health questionnaire before treatments.

Pregnancy

Ladies in their first trimester of their pregnancy need to be aware that all body and facial therapies are contraindicated until they have passed 14 weeks. We can, however, offer manicures or pedicures as an alternative at this stage.

Children

We are unable to offer treatments to children under the age of 16. However, under-16s are welcome to use the spa pool when accompanied by an adult. Please note, our serious swimming/quiet times are prior to 10.00am and after 5:30pm.

Medical Contraindications

Please contact us before booking if you have undergone surgery or suffered a significant illness in the past five years.

Cancellation

Should you need to cancel any treatment, we require 24 hours notice or the full amount will be charged.

Fitness Suite

Please speak with a member of our Fitness Team before using the equipment.

Spa Opening Times

Monday – Friday: 7am – 9pm

Saturday, Sunday and Bank Holidays: 8am – 8pm
(excluding Christmas and New Year)

Treatment Rooms

Sunday – Thursday: 10am– 6pm

Friday, Saturday and Bank Holidays: 10am-7pm
(excluding Christmas and New Year)